



1) Terms of website use

This page (together with the documents referred to on it) tells you the terms of use on which you may make use of our website www.studentloanrepayment.co.uk (“**our site**”), whether as a guest or a registered user.

Please read these terms of use carefully before you start to use the site.

By using our site, you indicate that you accept these terms of use and that you agree to abide by them. If you do not agree to these terms of use, please refrain from using our site.

2) Information about us

www.studentloanrepayments.co.uk is a site operated by Student Loans Company Limited, a company incorporated in England and Wales (Company number 02401034) whose registered office is at 21 St Thomas Street, Bristol BS1 6JS (“**We**”).

We are a limited company established to administer the student loans scheme according to the legislation for the purpose of implementing a student loan scheme in the United Kingdom being the Education (Student Loans) Act 1990, the Teaching and Higher Education Act 1998, and regulations made thereunder (the “**Student Loans Scheme**”).

3) Accessing our site

Access to our site is permitted on a temporary basis, and we reserve the right to withdraw access to our site and / or to amend the services we provide on our site without notice (see below).

We will not be liable if for any reason our site is unavailable at any time or for any period.

From time to time, we may restrict access to some parts of our site, or our entire site, to visitors and users who have registered with us.

If you choose, or you are provided with, a user identification code, password or any other piece of information as part of our security procedures, you must treat such information as confidential, and you must not disclose it to any third party. We have the right to disable any user identification

code or password, whether chosen by you or allocated by us, at any time, if in our opinion you have failed to comply with any of the provisions of these terms of use.

Our site is designed to ensure that when you use it to administer your obligations in respect of debts owed by you to us under any pre-existing agreement you have with us for the provision of financial support under the Student Loans Scheme (your "**Student Loans Account**") you can carry out such administration in a secure manner.

When you use our site to access your Student Loans Account, you are protected by a secure encrypted session. You will see the web address starting "https" rather than just "http" and a small padlock icon in the status bar at the bottom of your browser window.

Always log out of our site when you have finished using it, and close the browser window. This ensures that your user session is closed properly.

When using our site, you must comply with the provisions of our [acceptable use policy](#).

If you use our site to make repayments in relation to your Student Loans Account your use of our site is further subject to our [terms of online payment](#).

You are responsible for making all arrangements necessary for you to have access to our site. You are also responsible for ensuring that all persons who access our site through your internet connection are aware of these terms, and that they comply with them.

4) Intellectual property rights

We are the owner or the licensee of all intellectual property rights in our site, and in the material published on it. Those works are protected by copyright laws and treaties around the world. All such rights are reserved.

You may print off one copy, and may download extracts, of any page(s) from our site for your personal reference and you may draw the attention of others within your organisation to material posted on our site.

You must not modify the paper or digital copies of any materials you have printed off or downloaded in any way, and you must not use any illustrations, photographs, video or audio sequences or any graphics separately from any accompanying text.

Our status (and that of any identified contributors) as the authors of material on our site must always be acknowledged.

You must not use any part of the materials on our site for commercial purposes.

If you print off, copy or download any part of our site in breach of these terms of use, your right to use our site will cease immediately and you must, at our option, return or destroy any copies of our materials you have made.

5) Reliance on information posted

Commentary and other materials posted on our site [other than in respect of certain information we provide in respect of your Student Loans Account as specified herein] are not intended to amount to advice on which reliance should be placed. We therefore disclaim all liability and responsibility arising from any reliance placed on such materials by any visitor to our site, or by anyone who may be informed of any of its contents.

6) Our site changes regularly

We aim to update our site regularly, and may change the content at any time. If the need arises, we may suspend access to our site, or close it indefinitely in order to update our site or change the content.

[Other than in respect of certain information we provide in respect of your Student Loans Account as specified herein] any of the material on our site may be out of date at any given time, and we are under no obligation to update such material.

7) Our liability

Other than in respect of certain information we provide in respect of your Student Loans Account as specified herein the material displayed on our site is provided without any guarantees, conditions or warranties as to its accuracy.

The information we provide in respect of debts owed by you to us under your Student Loans Account is warranted to be accurate as of the date displayed to you at which you access such information, unless otherwise stated.

Other than as explicitly specified in these terms of use and any documents specified herein to the extent permitted by law, we, other members of our group of companies and third parties connected to us hereby expressly exclude:

- All conditions, warranties and other terms which might otherwise be implied by statute, common law or the law of equity.
- Any liability for any direct, indirect or consequential loss or damage incurred by any user in connection with our site or in connection with the use, inability to use, or results of the use of our site, any websites linked to it and any materials posted on it, including, without limitation any liability for loss of income or revenue, loss of business, loss of profits or contracts, loss of anticipated savings, loss of data, loss of goodwill, wasted time and for any other loss or damage of any kind,

however arising and whether caused by tort (including negligence), delict, breach of contract or otherwise, even if foreseeable.

This exclusion does not affect our liability for death or personal injury arising from our negligence, nor our liability for fraudulent misrepresentation or misrepresentation as to a fundamental matter, nor any other liability which cannot be excluded or limited under applicable law.

8) Information

We collect, process, use and disclose information that we collect from you, or that you provide to us, in accordance with our [privacy policy](#).

By using our site, you consent to our collection, processing, use and disclosure of information that we collect from you, or that you provide to us, and you warrant that all information provided by you is true and accurate in all respects.

Whenever you make use of a feature that allows you to submit information to our site you must comply with the standards set out in our [acceptable use policy](#).

You warrant that any such information does comply with those standards, and you indemnify us for any breach of that warranty.

We have the right to remove any information you submit our site if, in our opinion, such material does not comply with the standards set out in our [acceptable use policy](#).

We will not be responsible, or liable to any third party, for the content or accuracy of any information submitted by you or any other user of our site.

9) Repayments made through our site

Our site allows you to make repayments in relation to your Student Loans Account.

Repayments through our site or as a result of visits made by you are further governed by our [terms of online payment](#).

10) Viruses, hacking and other offences

You must not misuse our site by knowingly introducing viruses, Trojans, worms, logic bombs or other material which is malicious or technologically harmful.

You must not attempt to gain unauthorised access to our site, the server on which our site is stored or any server, computer or database connected to our site.

You must not attack our site via a denial-of-service attack or a distributed denial-of service attack.

By breaching this provision, you would commit a criminal offence under the Computer Misuse Act 1990. We will report any such breach to the relevant law enforcement authorities and we will co-operate with those authorities by disclosing your identity to them. In the event of such a breach, your right to use our site will cease immediately.

We will not be liable for any loss or damage caused by a distributed denial-of-service attack, viruses or other technologically harmful material that may infect your computer equipment, computer programs, data or other proprietary material due to your use of our site or to your downloading of any material posted on it, or on any website linked to it.

11) Linking to our site

You may link to our home page, provided you do so in a way that is fair and legal and does not damage our reputation or take advantage of it, but you must not establish a link in such a way as to suggest any form of association, approval or endorsement on our part where none exists.

You must not establish a link from any website that is not owned by you.

Our site must not be framed on any other site, nor may you create a link to any part of our site other than the home page.

We reserve the right to withdraw linking permission without notice.

The website from which you are linking must comply in all respects with the standards set out in our [acceptable use policy](#).

If you wish to make any use of material on our site other than that set out above, please address your request to student_loan_repayments@slc.co.uk.

12) Links from our site

Where our site contains links to other sites and resources provided by third parties, these links are provided for your information only. We have no control over the contents of those sites or resources, and accept no responsibility for them or for any loss or damage that may arise from your use of them.

13) Jurisdiction and applicable law

The [English] courts will have exclusive jurisdiction over any claim arising from, or related to, a visit to our site although we retain the right to bring proceedings against you for breach of these conditions in your country of residence or any other relevant country.

These terms of use are governed by **[English]** law.

14)Variations

We may revise these terms of use at any time by amending this page. You are expected to check this page from time to time to take notice of any changes we made, as they are binding on you. Some of the provisions contained in these terms of use may also be superseded by provisions or notices published elsewhere on our site.

15)Your concerns

If you have any concerns about material which appears on our site, please contact student_loan_repayments@slc.co.uk.

Thank you for visiting our site.

[Return to www.studentloanrepayment.co.uk](http://www.studentloanrepayment.co.uk)